



### Ambetter from Coordinated Care Appeal Form

An appeal is a request to review a denied service or referral. You can appeal our decision if a service was denied, reduced, or ended early. If you wish to file an appeal in writing, you may use this form or you can write a letter that includes the information requested below. You may file an appeal by phone, fax, or in person. **You must file an appeal within 180 days of the date on the denial letter.**

The completed form can be returned by mail or fax.

Mail:  
Coordinated Care, Attn: Ambetter Member Appeals  
1145 Broadway, Suite 300, Tacoma, WA 98402

Fax: 1-855-218-0589

If you wish to file an appeal by phone, call us at 1-877-687-1197 (TTY/TDD 877-941-9238).

#### Requested Information:

Member Name: \_\_\_\_\_

Member ID#: \_\_\_\_\_

Street Address: \_\_\_\_\_

\_\_\_\_\_

City

State

Zip

Member Phone Number: \_\_\_\_\_

Tracking Number (if applicable, found in upper left hand corner of denial letter):

\_\_\_\_\_

Additional information to support the grievance, appeal, concern or recommendation (or attach):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Member or Representative Signature\*: \_\_\_\_\_

\* Representative, please describe relationship: \_\_\_\_\_

Daytime Phone #: \_\_\_\_\_ Date: \_\_\_\_\_